

**PLYMKRAFT, INC.**  
**COLUMBIAN SPECIALTY PRODUCTS DIVISION**



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## **QUALITY POLICY**

We take pride in our reputation and strong tradition of quality production and we continually strive toward reliability and integrity in our products, processes, and customer service.

### **OUR VALUES & BELIEFS**

- We believe in quality leadership that focuses on quality management and contributes value to our production and leads to customer satisfaction and trust.
- We strive to enhance and differentiate our organization from others by maintaining sensitivity to changes in technology, regulatory, and economic issues, as well as customer needs and desires.
- We will work toward continuous improvement on clear and visible quality values with high expectations.
- We will do our best to achieve and maintain rapid and flexible response to meet or exceed customer.
- More than merely meeting requirements and reducing complaints we will commit to eliminate causes of dissatisfaction and strive for the development and continuous improvement of long-term relationships with employees, suppliers, and customers.

**ISO 9001:2015**